UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 9/10/2024

Job Title	Program Specialist
Employer/ Agency	Alexander JFS
Job Description	 Record, organize, and manage client and agency information to ensure accurate and timely documentation. Compile, record, and evaluate personal and financial data to verify completeness and accuracy, and to determine eligibility and fee status. Monitor clients' ongoing career and financial status. Keep records of assigned cases and prepare reports. Accurately assess clients' interests, aptitude, skills, and barriers to employment. Assist clients in selection and enrollment in education and training programs; provide follow-up support to ensure retention and successful completion. Connect clients with internal and external community resources. Assist in revenue growth through new contracts, assisting with grant writing and reporting and supporting efforts to secure philanthropic funding. Other assignments as needed or assigned by management Career Coaching Tasks: Record, organize, and manage client and agency information to ensure accurate and timely documentation. Compile, record, and evaluate personal and financial data to verify completeness and accuracy, and to determine eligibility and fee status. Monitor clients' ongoing career and financial status. Keep records of assigned cases and prepare reports. Accurately assess clients' interests, aptitude, skills, and barriers to employment. Assist clients in selection and enrollment in education and training programs; provide follow-up support to ensure retention and successful completion. Connect clients with internal and external community resources. Assist in revenue growth through new contracts, assisting with grant writing and reporting and supporting efforts to secure philanthropic funding. Other assignments as needed or assigned by management.
Qualifications	 Proficient computer skills including Microsoft Office Suite, social media, and internet research. Ability to learn a database system. Ability to use approved testing and assessment instruments appropriately under supervision. Ability to make formal and informal presentations. Ability to organize work effectively, conceptualize and prioritize
	 Ability to organize work effectively, conceptualize and prioritize objectives, and exercise independent judgment based on an

	 understanding of organizational policies. Ability to manage complex projects and multi-task. Strong relational and networking interpersonal skills. Strong written and oral communication skills. Adept problem-solving skills, ability to think creatively, and to implement innovative ideas. Current knowledge of general principles and methods of job search including resume writing, networking, and interviewing skills. Ability to always maintain confidentiality and professionalism. Bilingual skills preferred. Education & Experience Bachelor's degree required in business, human resources, marketing, psychology, career development, social work, or vocational rehabilitation. Minimum 1 year of work experience in an office environment completing administrative tasks. Ability to complete career specialist certifications within one year of employment.
City, State, Zip	Houston, TX
Contact Person	Laura Alter, Manager Career and Employment Center
Email Address	lalter@alexanderjfs.org
Application Method	Send resume to the above email.
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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