

# Welcome!

Fall 2024 State of Division & In-Service Program



Please sign in for a chance to win a door prize



Division of Student Affairs  
UNIVERSITY OF HOUSTON



**WELCOME**

**STATE OF THE DIVISION**

**2024**



Division of Student Affairs  
UNIVERSITY OF HOUSTON

# MISSION

The Division of Student Affairs cultivates an environment that facilitates belonging, well-being, and student success through engagement, discovery, and learning.



# VISION

The Division of Student Affairs builds a transformative Cougar Experience of a Top 50 Public University.



# VALUES

## CARE

**We are committed to treating everyone with dignity and respect. We passionately work to create a culture of care where individuals feel heard, valued, encouraged, and supported.**

## COLLABORATION

**Our best work is realized through diverse perspectives, knowledge, and resources within the division, across the university, and with community partners.**

## INNOVATION

**We are committed to providing programs and services that meet the evolving needs of our community.**

# VALUES

## EMPOWERMENT

We create opportunity where everyone can learn, grow, and are able to advocate for their own needs and the needs of others.

## INTEGRITY

We hold ourselves accountable for delivering exceptional programs, services, and facilities with care, honesty, and transparency about our processes and outcomes.

## COMMUNITY

We embrace our diversity and work to ensure the University of Houston is a place where everyone feels a sense of belonging and responsibility for the well-being of their fellow community members.

**2023-2024**

**STRATEGIC PLAN ACHIEVEMENTS**

**\$3,924,911**

Worth of goods or services provided to **students to lower economic barriers**

**87,134**

Hours of **career related** experiences for student employees have been provided

**801**

Student volunteers engaged in **Houston's Third ward**

**1,277**

**Faculty / staff volunteers** helping DSA department programs / services/ events

HOW WE ARE MAKING  
STUDENT ENGAGEMENT  
EXCITING



# SIGNATURE EVENTS

**HOMEcoming**

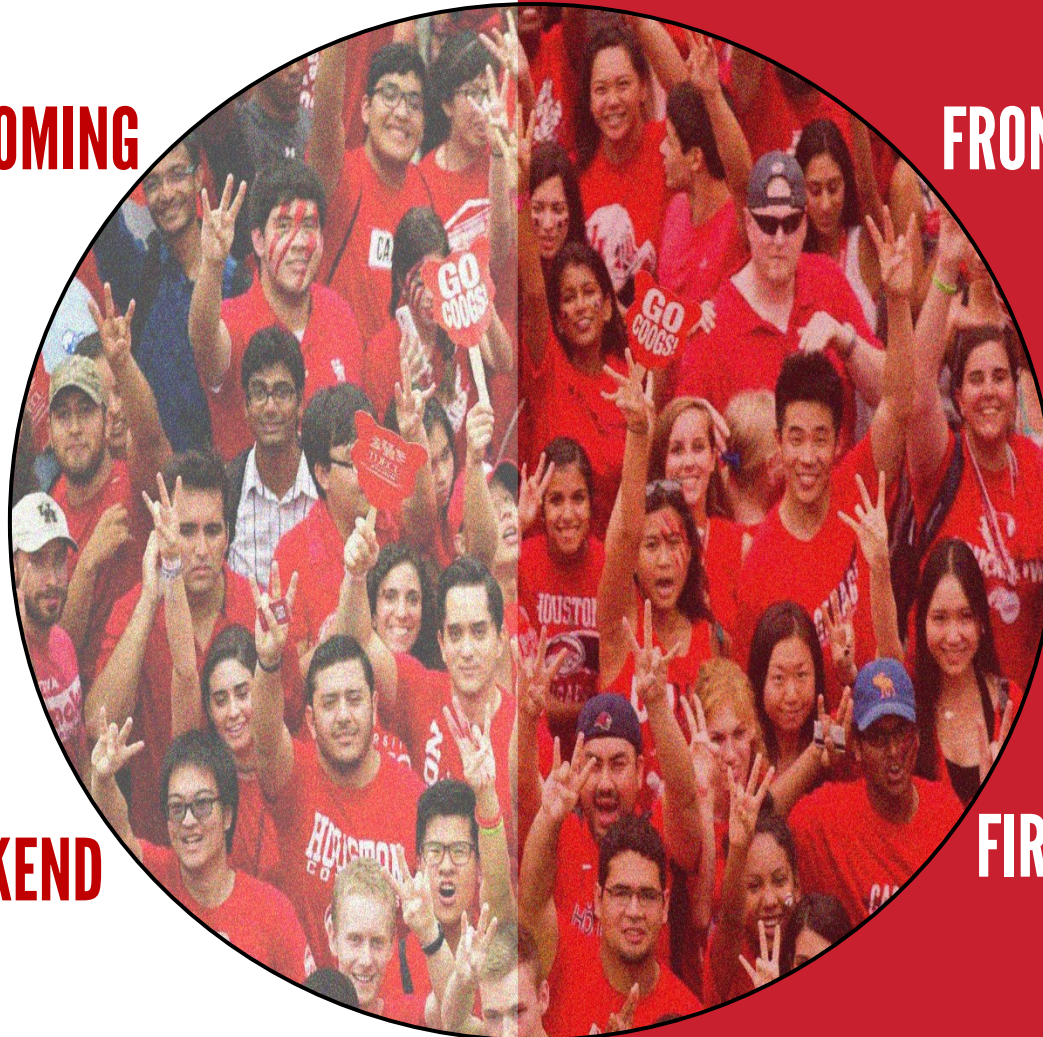
**FRONTIER FIESTA**

**WEEKS OF WELCOME**

**FREE WEDNESDAY LUNCH**

**FAMILY WEEKEND**

**FIRST-GEN WEEK**

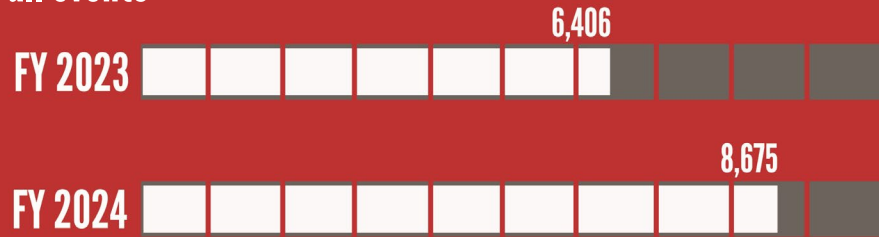




# Center for Student Involvement

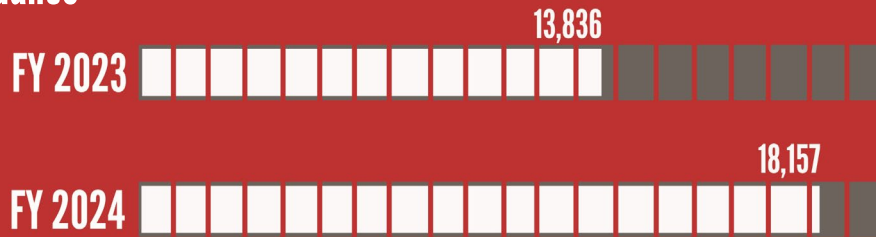
➔ Event registration for all events

**35% ↑**



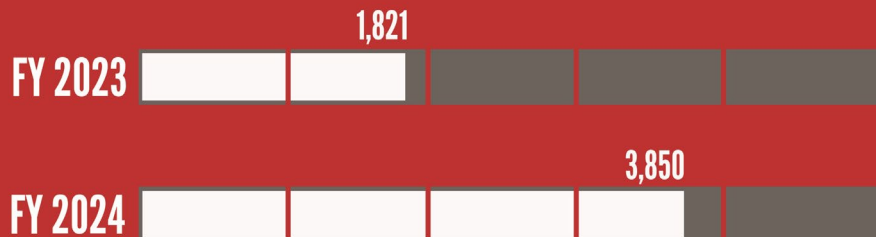
➔ Frontier Fiesta attendance

**31% ↑**



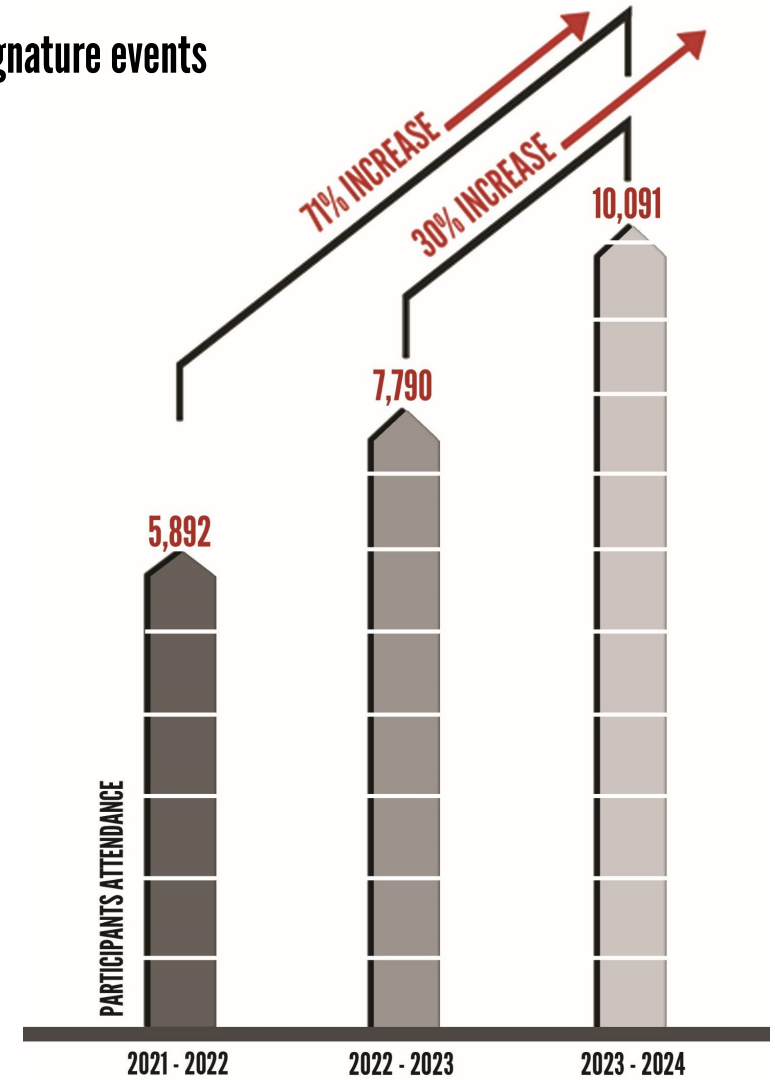
➔ Metropolitan Volunteer attendance

**111% ↑**

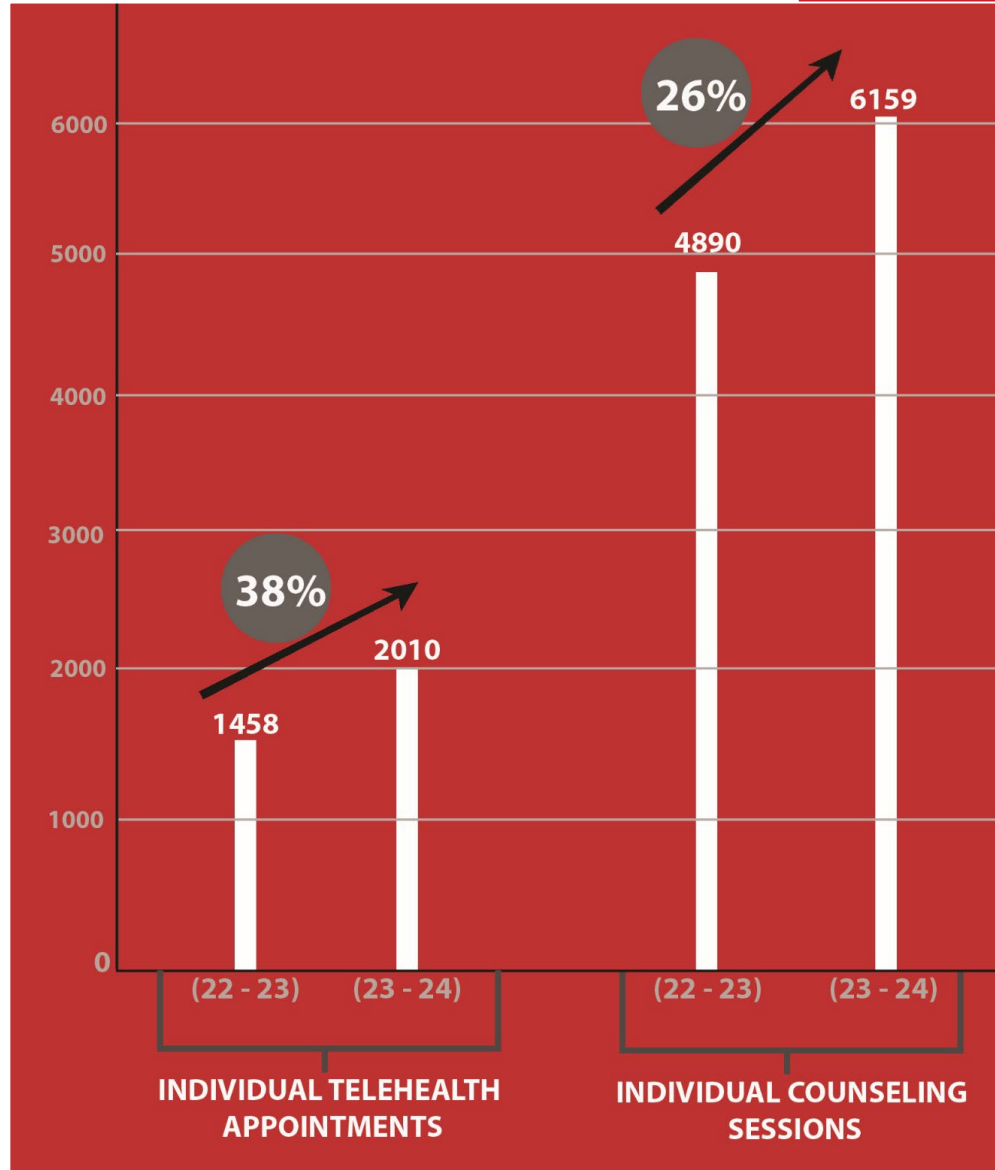


# A.D. Bruce Religion Center

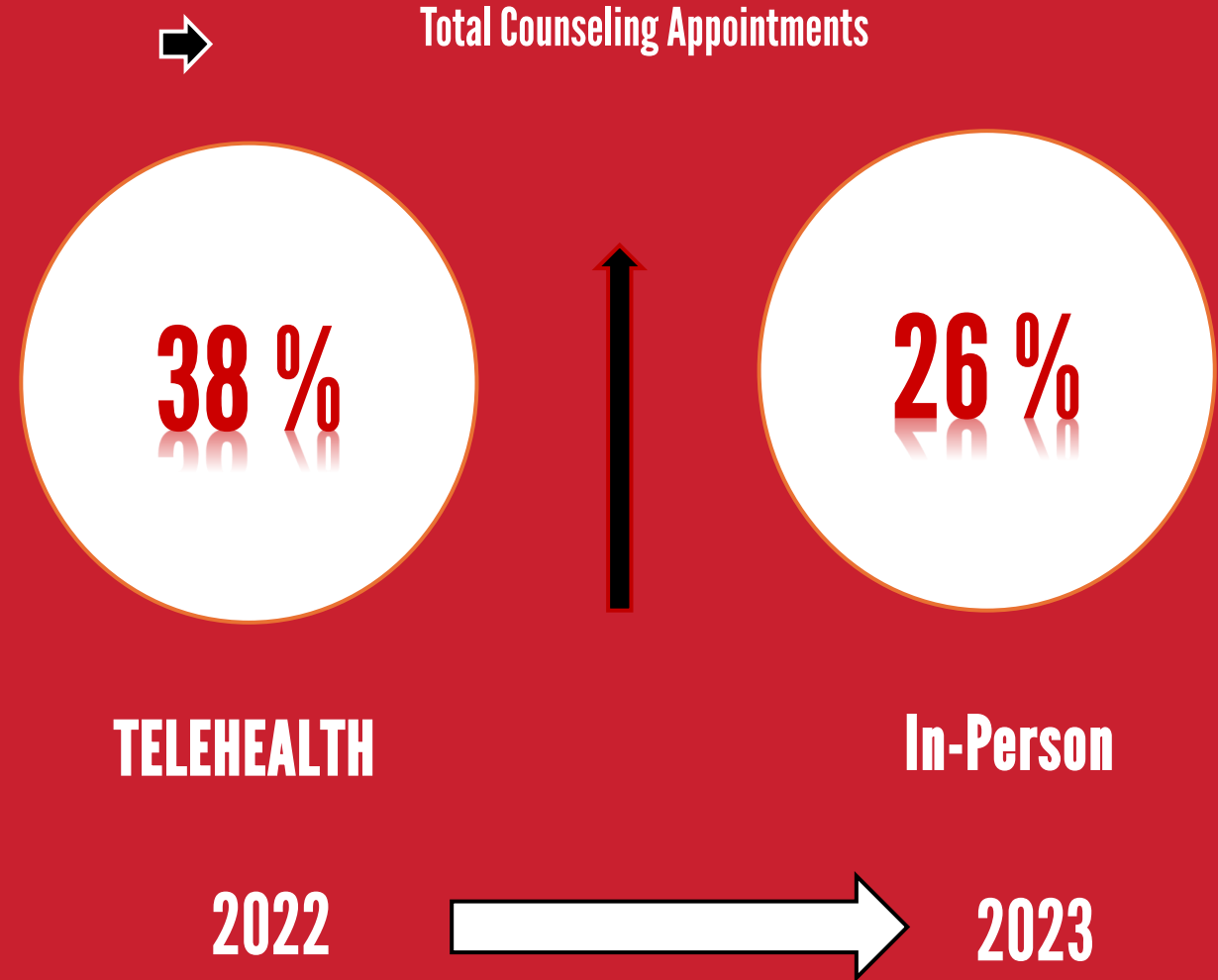
➔ Signature events



# All UH Campuses Services

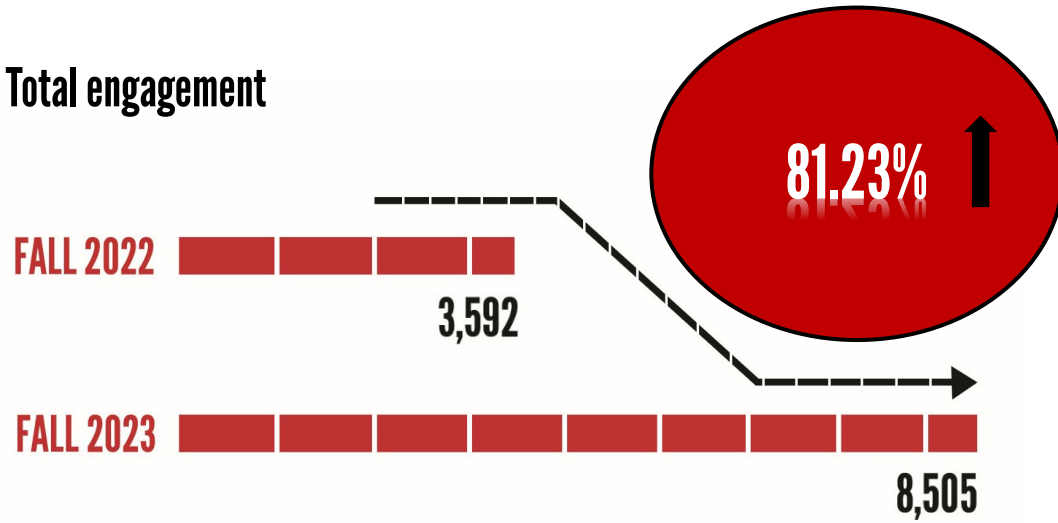


# Counseling and Psychological Services



# Veteran Services

## ➔ Total engagement

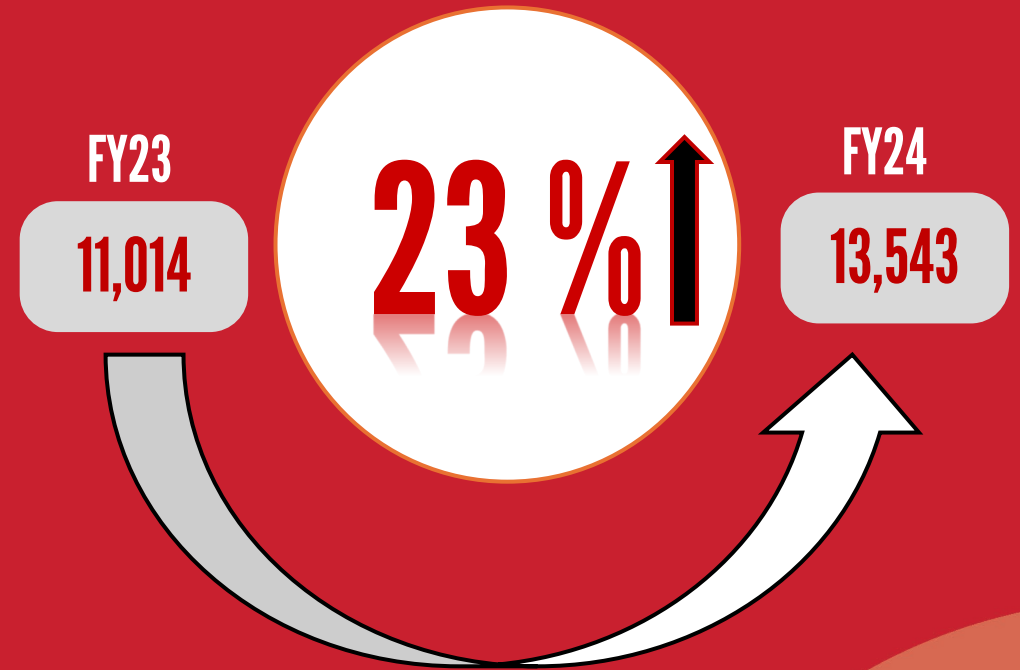


## ➔ Grant from CHEVRON PHILLIPS CHEMICAL

**\$ 4,100**

# UH Wellness

## ➔ UH Wellness utilization totals



# Student Health Center & Campus Pharmacy

➔ Total unique patients helped (3,255 )

➔ Total patient visit encounters (10,108 )

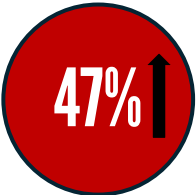
**IN-PERSON (8,042)**



**TELEHEALTH (2,066)**

# Campus Recreation and Wellness Center

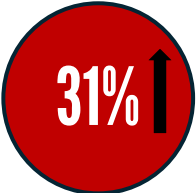
➔ Group fitness (unique participants)



FY 2023 1,310

FY 2024 1,929

➔ Group fitness (total participants)



FY 2023 5,243

FY 2024 6,858

## Cougars In Recovery

- ➔ Raised **\$98,635**
- ➔ Recovery Tailgate participation from FY23 to FY24 increased by

**37% ↑**

## Student Housing & Residential Life

- ➔ For the 2024-2025 academic year, students chose to live on campus through priority room selection is

**52%**

## Center for Student Media

- ➔ Student's participation engaging in media creation activities increased from FY 23 to FY 24

**29% ↑**



**HOW WE ARE**  
**RETAINING STUDENTS**

# Children's Learning Center

- ➔ Approximately **64.7%** of student parents receive tuition assistance
- ➔ Provided childcare tuition assistance at a **(50 – 70% discount)**

FALL 2023

**\$ 52,504**

SPRING 2024

**\$ 63,958**

# Center for Student Advocacy and Community

➔ **FOOD DISTRIBUTED**

**287,775 pounds**

➔ **Swipe Out Hunger grant from SODEXO STOP HUNGER FOUNDATION**

**\$ 3,000**

➔ **Received grant from HARRIS COUNTY through the American Rescue Plan Act**

**\$ 15,000**

# ADVANCEMENT

**TOTAL: \$953,618.63**





## HIGHLIGHTS

**Cougars in Recovery**

**\$ 98,635**

**Center for Student Empowerment**

**\$18,693**

**Frontier Fiesta**

**\$12,035**

**Frontier Fiesta Scholarship Fund**

**\$11,777.31**

**Veteran Services**

**\$6,600**

DEPARTMENTS  
HELPING STUDENTS  
THRIVE



## Dean of Students

➔ **41** emergency loans were processed over the academic year



## Center for Student Empowerment

➔ Honored with the prestigious DREAM.US Institutional Award



## International Students and Scholar Services Office

➔ ISSSO Appointments Wait Time decreased by **50%** after implementing both in-person and virtual appointments.



# Justin Dart, Jr. Student Accessibility Center

➔ Increased student accommodation requests by 13% from 2022 - 2023.



# Student Centers

➔ Registered **2.9 million** visitors.

➔ **SHASTA'S CONES & MORE** revenue  
Increased by

**26.6%** ↑

**FY22 TO FY23**



➔ **CREATION STATION** revenue  
Increased by

**22.72%** ↑

**FY22 TO FY23**



# Women and Gender Resource Center

- ➔ Total academic year encounters – **15,422**
- ➔ Office visits increased by

2022 -2023  
Academic year

**287%** ↑

2023 -2024  
Academic year



# University Career Services

- ➔ Served **6,397** students via appointments/  
drop-ins/workshops (in-person and virtual)



## Business Services

- ➔ Business services donated items and stuffed military boxes for 9 individual Military families at holiday luncheon.



## Center for Fraternity & Sorority Life

- ➔ **29%** increase in Fraternal Excellence awards
- ➔ **36%** increase in the number of organizations receiving Excellence in Overall Recognition



## DSA IT

- ➔ Increased customer service request by **3.6%** from Fall 22 to Fall 23



# **THE DIVISION OF STUDENT AFFAIRS**

## **LOOKING FORWARD**



Division of Student Affairs  
UNIVERSITY OF HOUSTON

## **Gallup Strengths**

## **Professional Development Plans**

## **Residential Campus**

- **Hours of Operation**
- **Programming Calendar**
- **Response to residential students' needs**
- **Retention of residential students**





## **Adopt Bridge Builder Mentality**

- Policies
- Protocols
- Practices

## **DSA T-SHIRT Cannon**

## **Efficiencies**

- Teams
- AI





**THANK YOU...**



Division of Student Affairs  
UNIVERSITY OF HOUSTON



**IN-SERVICE**  
**GUEST SPEAKER:**  
**PAUL WESSELMAN**